

How we sparked a solution for Special Olympics and helped centralize and organize files for better communication across Canada

Hybrid Office

The client

Special Olympics is a truly unique organization as it combines the work of a Sports Charity and a Social Change Charity, working with individuals with intellectual disabilities. Their primary objective is to promote the inclusion of these individuals into society through sport. Special Olympics is also an international movement. In Canada, the branch is federated with provinces and territories represented as Chapters.



About

- Founded in early 1960s
- 12 chapters
- Supports 41,000 athletes across Canada
- 17,500 Volunteers
- 6,175 Programs

Industry

Not-For-Profit

Location

Canada, based in Toronto

The challenge

Chapters are operated independently as their own companies, which was a challenge for Special Olympics Canada to disseminate information and collaborate to enable process improvement and sports governance. Special Olympics Canada was searching for a partner to provide them with a centralized strategic way of organizing, sharing, and governing the content among the Chapters across Canada with bilingual support and a user-friendly interface simple enough for anyone like the volunteers to use with limited training.



The solution

Creospark implemented a solution to modernize and transform how Special Olympics communicates and collaborates with a strong focus on ease of use and end-user experience.

Our company approached this challenge by leveraging SharePoint Online as a document management and content distribution system to store and organize files and distribute the necessary digital communications to the Chapters and Volunteers. Additionally, Creospark used the Valo Intranet to create a digital workplace solution that satisfies the needs of Special Olympics' external users from disconnected domains so that they can easily access and navigate its content.

The solution extended to include areas for Chapters to upload content to Special Olympics Canada and a direct interface to Teams to allow for them to host meetings, have one-on-one or group chats and collaborate on files.

Technologies:

- SharePoint Online
- Microsoft Teams
- Valo Intranet



the Results

The solution brought the true meaning and value of Modern Teamwork to life for Special Olympics Canada. Our company helped connect their corporate office with all the Chapters and Volunteers. With guidelines and common governed services like SharePoint Online and Teams, the Chapters and Volunteers now have an intuitive information architecture and user-friendly interface to get the information they need. Creospark is proud to support people with disabilities and be a part of the Inclusion Revolution.

"Creospark has been a delight to work with. We've gotten excellent service and advice from them and are thrilled to have them as a partner for our corporate intranets."

Denise Strong
Director,
Special Olympics Canada

Communications, documentation and collaboration are often decentralized within physical offices. If you're having issues transitioning to a hybrid or fully remote model, don't worry! We can help.

**Book your
consultation**